

Credit Control Analyst – French Speaking

About the company:

Our partner's business is the exploration, production, refining, trading and distribution of energy. This is what they do, and they do it on a truly global scale. The company operates with business activities and customers in more than 80 countries across six continents. Every day, they serve millions of customers around the world. They are continually looking for talented, committed and ambitious people to help them shape the face of energy for the future.

If you join the Credit Control Analyst team, you may have the following **responsibilities:**

- Effective collection of customers' accounts consistent with the company credit standard & policies
- Deal with customers' accounts and keeping these fully reconciled
- Credit limit and debt management
- Deal promptly with customer queries / issues in order to secure payments
- Be able to identify key, strategic or high-risk business customers and issues and take actions together with the relevant stakeholders
- Maintain and develop working relationship with the Sales and Customer Service team
- Ensure timely cash allocation to specific customer accounts performed by outsource provider
- Participate in Continuous Improvement efforts; initiate and raise „quick wins“ where these are relevant

In the Credit Control Analyst role they have the following **requirements:**

- Fluency in French and good English language knowledge
- Relevant experience (in the field of finance, AR, credit, collection or similar) is an advantage
- SSC experience is an advantage
- Bachelors' degree or equivalent experience is required
- IT proficiency
- Customer oriented approach
- Assertive, motivated personality

At the company they **provide** the following environment & benefits to you:

- a company culture where we respect our diverse and unified teams, where we are proud of our achievements and where fun and the mindset of giving back to our environment are highly valued
- possibility to join our social communities and networks
- chill-out and collaboration spaces in a modern office environment
- learning opportunities, language courses and other development opportunities to shape and advance your career path
- different bonus opportunities based on performance, wide range of cafeteria elements
- life & health insurance, medical care package
- company laptop
- phone for private usage
- opportunity to work from home: up to 2 days / week based on team agreement

Apply now!

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